

LISTING OF CLAIMS

1. (original) A voice processing system comprising:
 - a task routing system; and
 - a plurality of task servers connected to the task routing system through a data network, the task servers comprising a plurality of engines of a plurality of types; and
 - a configuration file connected to the task routing system comprising parameter settings for each type of engines, wherein the task routing system selects a set of the plurality of engines based on the types of engines in the configuration file.
2. (currently amended) The voice processing system of claim 1, wherein the parameter settings for each type of engine differ from the parameter settings of other types of engines.
3. (original) The voice processing system of claim 1, wherein the parameter settings comprise a plurality of grammar types.

4. (original) The voice processing system of claim 1, wherein the parameter settings comprise a plurality of accuracy readings.

5. (original) The voice processing system of claim 1, wherein the parameter settings comprise a plurality of acoustic models.

6. (currently amended) The voice processing system of claim 1, wherein the parameter settings comprise a plurality of model size sizes.

7. (original) The voice processing system of claim 1, wherein the parameter settings comprise voice types.

8. (original) The voice processing system of claim 1, wherein the parameter settings comprise user population.

9. (original) The voice processing system of claim 1, wherein the task routing system updates the parameter settings based on usage statistics.

10. (original) A task routing system, comprising:

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an input device that inputs a configuration data comprising parameter settings for each of a plurality of types of engines; and

a processor that selects a set of engines based on the types of engines in the configuration data.

11. (currently amended) The task system of claim 10, wherein the parameter settings for each type of engines engine differ from the parameter settings of other types of engines.

12. (original) The task system of claim 10, wherein the parameter settings comprise a plurality of grammar types.

13. (original) The task system of claim 10, wherein the parameter settings comprise a plurality of accuracy readings.

14. (original) The task system of claim 10, wherein the parameter settings comprise a plurality of acoustic models.

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15. (currently amended) The task system of claim 10, wherein the parameter settings comprise a plurality of model size sizes.

16. (original) The task system of claim 10, wherein the parameter settings comprise voice types.

17. (original) The task system of claim 10, wherein the parameter settings comprise user population.

18. (original) The task system of claim 10, wherein the task routing system updates the parameter settings based on usage statistics.

19. (original) A method for task routing comprising:
inputting a task;
based on parameter settings in a configuration file, selecting a set of engines from a plurality of engines of a plurality of types, the selected set of engines being of the same type as the task; and
assigning the task to the selected set of engines.

20. (currently amended) The method of claim 19, wherein the parameter settings for each type of engines engine differ from the parameter settings of other types of engines.

21. (original) The method of claim 19, wherein the parameter settings comprise a plurality of grammar types.

22. (original) The method of claim 19, wherein the parameter settings comprise a plurality of accuracy readings.

23. (original) The method of claim 19, wherein the parameter settings comprise a plurality of acoustic models.

24. (currently amended) The method of claim 19, wherein the parameter settings comprise a plurality of model size sizes.

25. (original) The method of claim 19, wherein the parameter settings comprise voice types.

26. (original) The method of claim 19, wherein the parameter settings comprise user population.

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27. (original) The method of claim 19, wherein the task routing system updates the parameter settings based on usage statistics.

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